



A product of AmeriHealth Caritas VIP Next, Inc.

**To: AmeriHealth Caritas Next Providers**

**Date: October 15, 2024**

**Subject: AmeriHealth Caritas Next Delaware Provider Manual Revisions – January 2025**

<b>2025 AmeriHealth Caritas Next Provider Manual Updates</b>	<b>Page</b>
<b>Member ID Cards:</b> Updated for PY2025	19
<b>Collecting Copayments:</b> Updated billing requirements for colon cancer preventive screening services to be covered as preventative care	22
<b>Virtual Care Services:</b> Replaced the term “Telemedicine” with “Virtual Care Services” throughout this section	23
<b>Covered Services:</b> Added coverage for Biofeedback, Blood Products, Breast Examinations	27
<b>Covered Services-Congenital cleft lip and palate care and treatment:</b> Added age restrictions.	28-29
<b>Covered Services:</b> Added coverage for Developmentally delayed speech coverage	29
<b>Covered Services-Diabetes services and supplies:</b> Added language that specifies supplies must be purchased at a network pharmacy	29-30
<b>Covered Services-Ovarian cancer monitoring and screening tests:</b> Added language regarding benefit	36
<b>Covered Services-Prescription Drugs:</b> Added cost share responsibility for Diabetes Equipment and Supplies and non-formulary drug review process	37-39
<b>Covered Services-Preventive health care services for colorectal cancer screening:</b> Added language regarding benefit	40
<b>Covered Services-Routine Foot Care:</b> Added language regarding exclusions to benefit	42
<b>Covered Services-Transplant services:</b> Updated benefit coverage	42
<b>Covered Services-Urgent Care Services:</b> Updated benefit coverage	42-43
<b>Covered Services:</b> Added Virtual Care Service	43
<b>Member Grievances and Appeals-Expedited appeal process:</b> Added determination timeframe	56-57
<b>Physical and Behavioral Health Prior Authorizations:</b> Added coverage for home sleep studies and removal of lesions	84-85

*\*Member Rights and Responsibilities are in the Provider Manual*