



# Provider Alerts

Important information for our Next providers.

**To: AmeriHealth Caritas Next Providers**

**Date: December 10, 2024**

**Subject: AmeriHealth Caritas Next Delaware Provider Manual Revisions – January 2025**

2025 AmeriHealth Caritas Next Provider Manual Updates	Page
<b>Appointment Availability:</b> Updated for guidelines for PCP Routine and Regular (Well or Preventative Care) and Mental Health Providers Initial Visit for Routine Care.	139-140
<b>Appointment Availability:</b> Updated guidelines for Appointment Availability from “Calendar Days” to “Business Days”.	139-140

*\*Member Rights and Responsibilities are in the Provider Manual*

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