

To: AmeriHealth Caritas Next Providers

Date: October 25, 2024

Subject: AmeriHealth Caritas Next Delaware Provider Manual Revisions – January 2025

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Member ID Cards: Updated for PY2025	19
Collecting Copayments: Updated billing requirements for colon cancer preventive screening services to be covered as preventative care	22
Virtual Care Services: Replaced the term “Telemedicine” with “Virtual Care Services” throughout this section	23
Covered Services: Added coverage for Biofeedback, Blood Products, Breast Examinations	27
Covered Services-Congenital cleft lip and palate care and treatment: Added age restrictions.	28-29
Covered Services: Added coverage for Developmentally delayed speech coverage	29
Covered Services-Diabetes services and supplies: Added language that specifies supplies must be purchased at a network pharmacy	29-30
Covered Services-Ovarian cancer monitoring and screening tests: Added language regarding benefit	36
Covered Services-Prescription Drugs: Added cost share responsibility for Diabetes Equipment and Supplies and non-formulary drug review process	37-39
Covered Services-Preventive health care services for colorectal cancer screening: Added language regarding benefit	40
Covered Services-Routine Foot Care: Added language regarding exclusions to benefit	42
Covered Services-Transplant services: Updated benefit coverage	42
Covered Services-Urgent Care Services: Updated benefit coverage	42-43
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Member Grievances and Appeals-Expedited appeal process: Added determination timeframe	56-57
Physical and Behavioral Health Prior Authorizations: Added coverage for home sleep studies and removal of lesions	84-85

**Member Rights and Responsibilities are in the Provider Manual*